



# CNI

THE PEOPLE, THE NEIGHBORHOOD, AND HOUSING

IT'S A MARRIAGE

THURSDAY, DECEMBER 1, 2022

# PRESENTERS:

EDITH PAGAN-CNI PEOPLE LEAD

SHANEI STILL-CASE MANAGER SUPERVISOR

RONELLE JONES-GRANT MANAGER

CNI OF CAMDEN, NJ

# INTRODUCTION

*“Coming together is a  
beginning;  
keeping together is progress;  
working together is success.”*

– Henry Ford





# ROAD TO A SUCCESSFUL MARRIAGE

In CNI, with **People**,  
**Neighborhood**, and  
**Housing**, how can this  
be accomplished?

# **SESSION OVERVIEW**

***Building Community Trust***

***Resident Beliefs***

***Strategies for Dispelling the Myths***

***The Importance of Empathy***

***Right to Return***

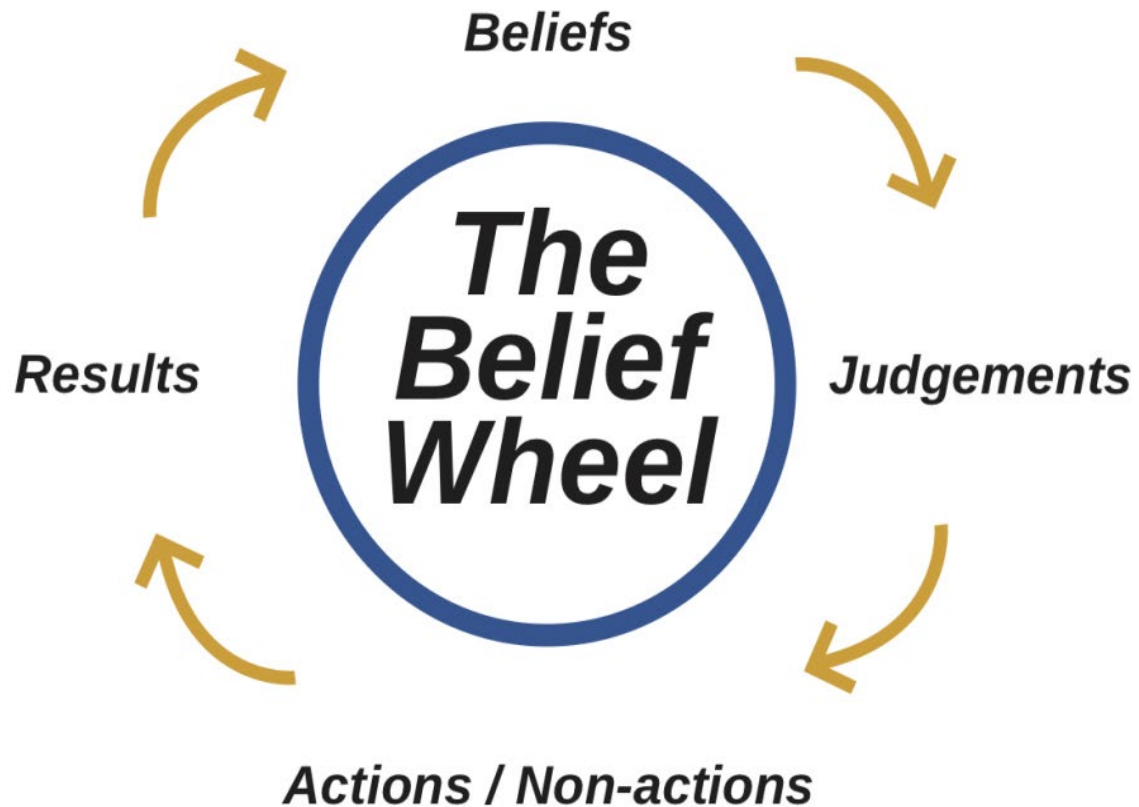
***Before Relocation***

# BUILDING COMMUNITY



**CHANGE IS COMING!!!**

# RESIDENT BELIEFS



“I have not see ya’ll do anything for us”

“I don’t trust ya’ll cause I don’t trust Housing”

“Ya’ll don’t understand”

“If I do better my housing will be taken away”

“Ya’ll talked about for long, I didn’t believe it wasn’t going to happen”.

# STRATEGIES FOR DISPELLING THE MYTHS

## Implementing your program: What Will You Need?

Assessments-Assessing Your Community's Needs

Your Team vs. The Population

Be Present and Accountable

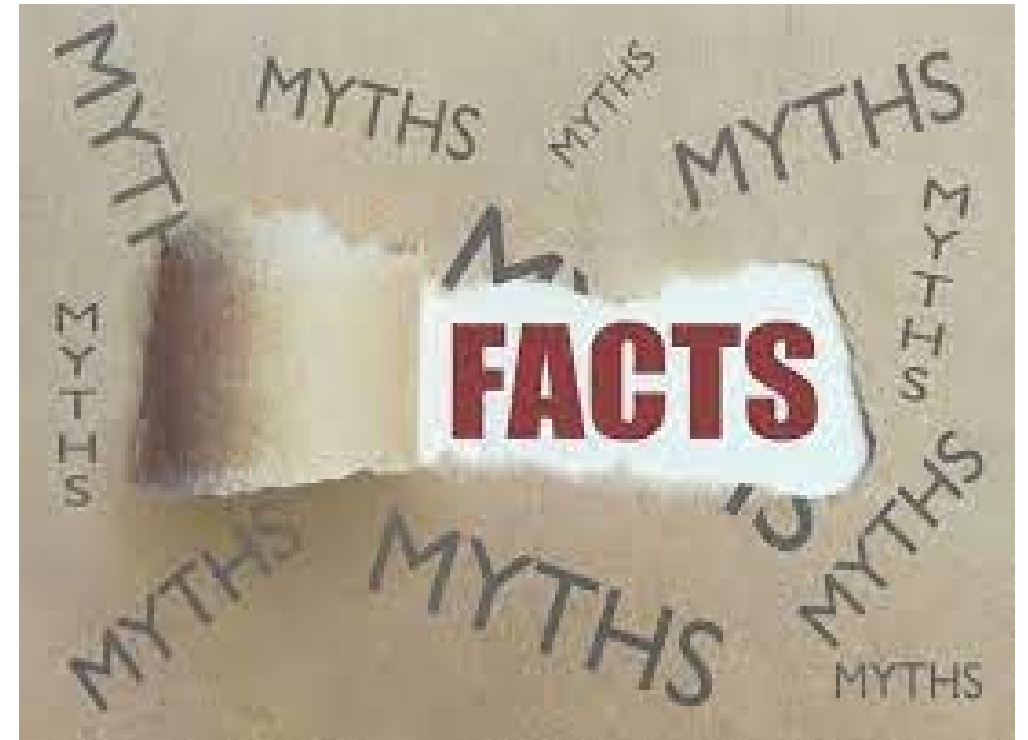
Meet Residents Where They Are...Keep It Real

Follow Through

Say What You Mean and Mean What You Say

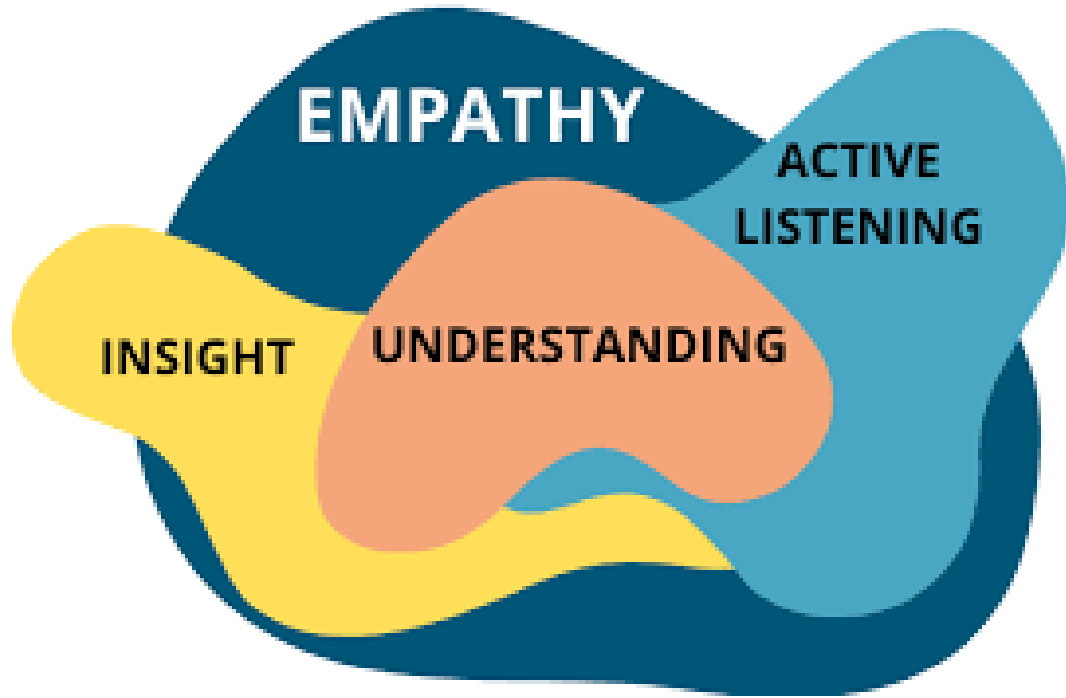
Staff & Resident Board Development

Stay Connected to Your Key Partners





# THE IMPORTANCE OF EMPATHY



The ability to emotionally understand what other people feel, see things from their point of view, and imagine yourself in their position.

# THE EMPATHY EXPERIENCE



# Residents with a Right of Return



**RIGHT TO RETURN**

**BEFORE  
RELOCATION:**

**TIPS FOR THE  
PLANNER &  
THE  
IMPLEMENTER**



